Part 5 How to send feedback

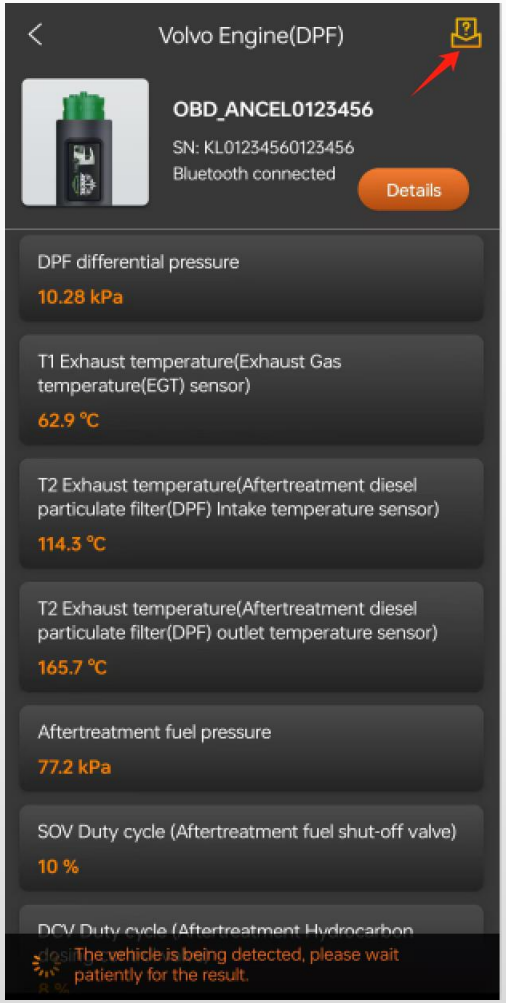
- Part 5A: Send feedback from diagnostic interface
- Part 5B: Send feedback from the Personal Center

Note: Sending feedback requires internet connection.

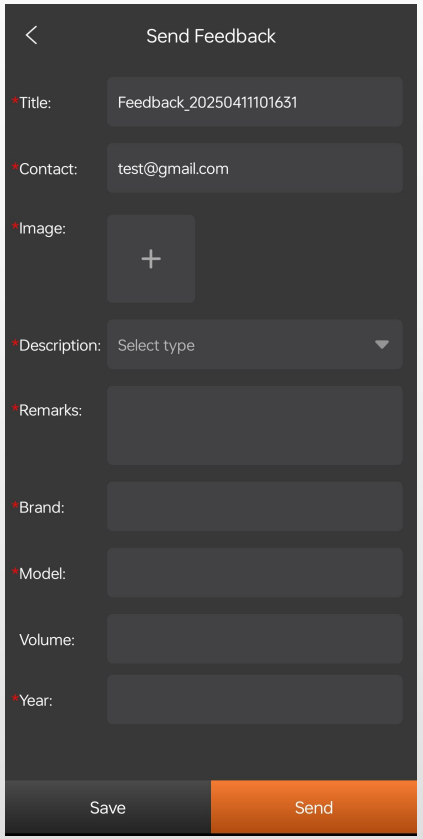
www.anceltech.com

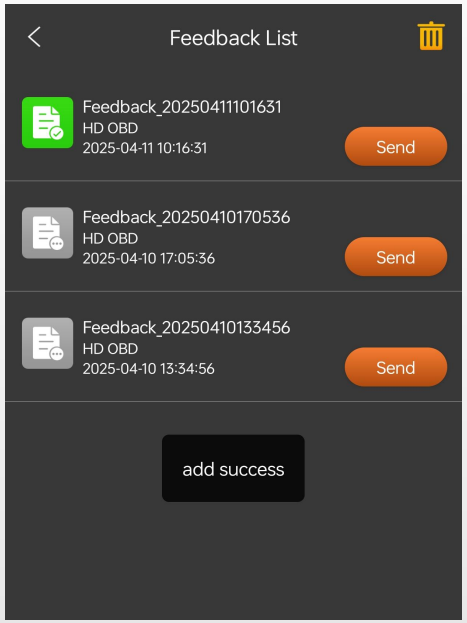
Part 5A: Send feedback from diagnostic interface

Step 1: If you run into issues, click the feedback icon in the top right corner.



Step 2: Fill vehicle info and issue details, then click **Send.** Feedback turns green if sent successfully. Please provide the S/N to Ancel Team for assistance.

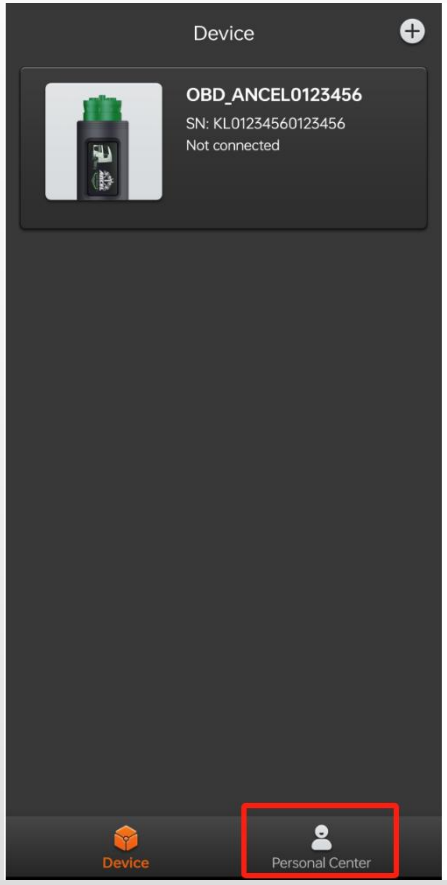




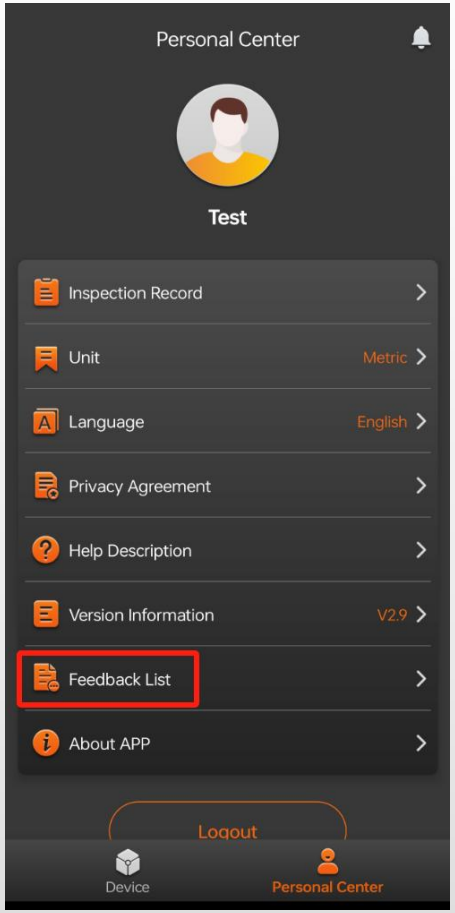
Part 5B: Send feedback from the Personal Center

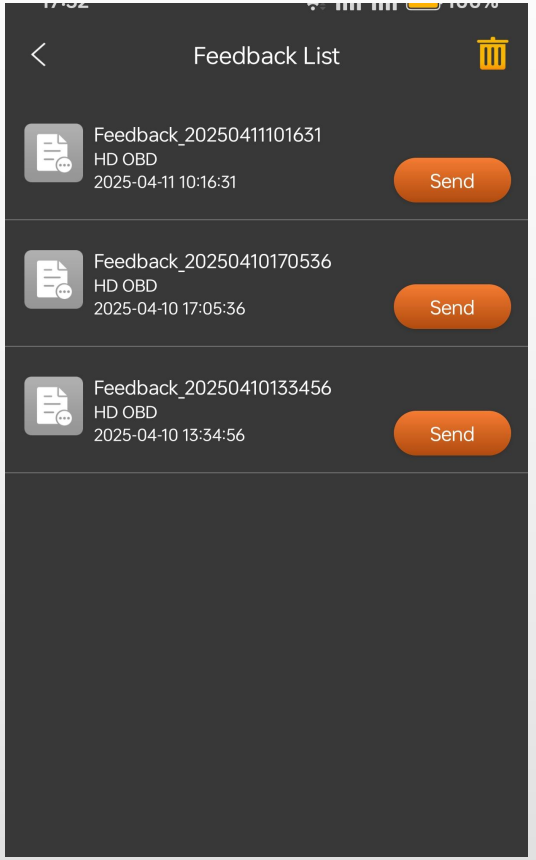
Step 1: Open the app and click **Personal Center**.

Note: You can send feedback regardless of whether the device is connected to the APP or not.



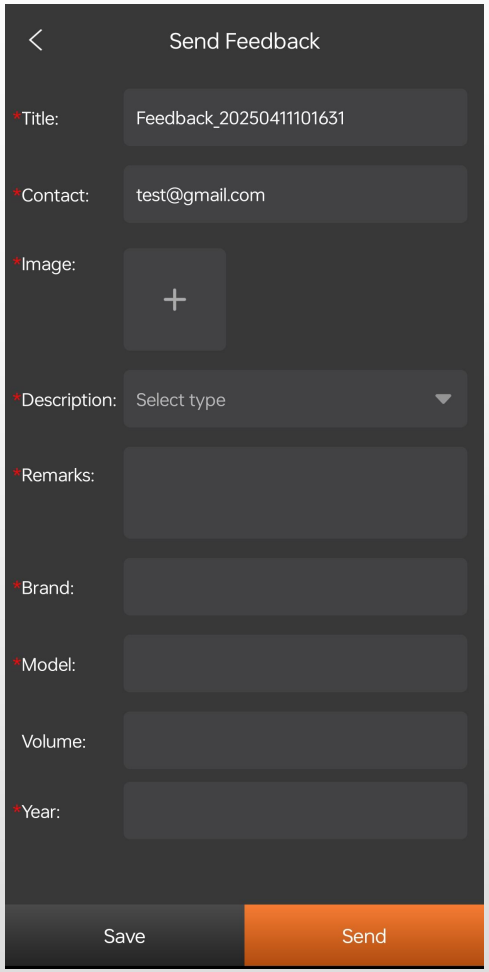
Step 2: Find the **Feedback List** menu and click the **Send** button.





Part 5: How to send feedback

Step 3: Fill vehicle info and issue details, then click **Send.**



Step 4: Feedback turns green if sent successfully. Please provide the S/N to Ancel Team for assistance.

